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| A picture containing drawing, plate  Description automatically generatedElectronic Proposal Your solar proposal can be prepared without the need for a site visit. One of our friendly sales team will call you to discuss your energy consumption and power requirements.Our Sales Team will require specific information from you such as your Electricity bill, and may require photographs of your switchboard, meter and various photographs of your home (from ground level) of your roof.We will use this information in conjunction with satellite imaging (Near Maps) to assess your home for solar and will provide a solar proposal via email. Once you have the proposal we will call you and run through the proposal and answer any questions you may have. **Contact us on 03 5339 8087 or office@effectiveelectrical.com.au** |



Contact Free Installations

When we arrive at your home, our installation team will call you to discuss the installation and confirm where your inverter and panels are to be located.

If you have applied for and been approved for the Solar Victoria Rebate Scheme, we will request that you forward us a copy of your QR Code so it can be scanned before works commence.

Our installation team will then install your Solar System. If we need to enter your home e.g. to gain entry to the roof cavity via your manhole we will take the following precautions:

* Sanitise our hands before and after entering your home
* Adhere to Social Distancing Protocols whilst in your home
* Make all efforts to minimise the time we are in home
* Disinfect easily contacted surfaces utilised during installation (inverter, manhole cover etc.)

On completion of the installation we will call you again to let you know we have completed the works.

Our office will contact you to discuss the steps following your installation and to arrange electronic sign off of your solar installation.

If you have any inquiries please contact our office on **03 5339 8087** or **office@effectiveelectrical.com.au**



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| Covid-19 ProtocolTo ensure the safety of our team we would ask customers to notify us prior to installation if anyone in the household is sick or currently in isolation or quarantine so we can reschedule your installation.**Contact 03 5339 8087 or office@effectiveelectrical.com.au** |

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| The Care and Safety of our Customers and our Team is Paramount to Effective Electrical/Ballarat Solar Panels |